



**Department of
Civil Service**

Civil Service Update

New York State Association of Personnel and Civil Service Officers

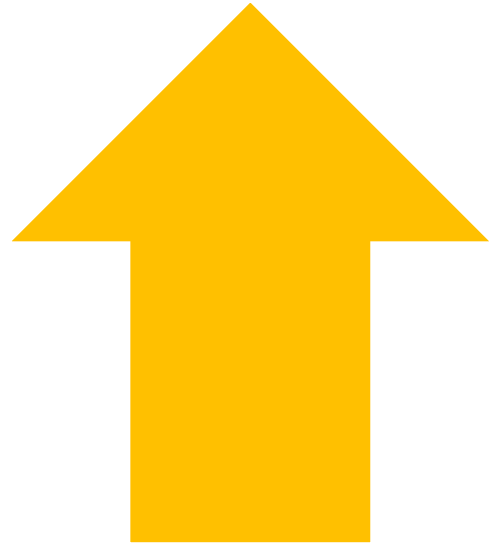
JUNE 15, 2026
MUNICIPAL SERVICES DIVISION

MUNICIPAL SERVICES

- Created in 1941
- Provides technical advice and assistance to more than 95 local civil service agencies
- Supports the NYS Civil Service Commission



ANNUAL REPORT HIGHLIGHTS



Local Government
Workforce grew by
13,358 employees



The number of
employees appointed
provisionally
decreased by 3,586

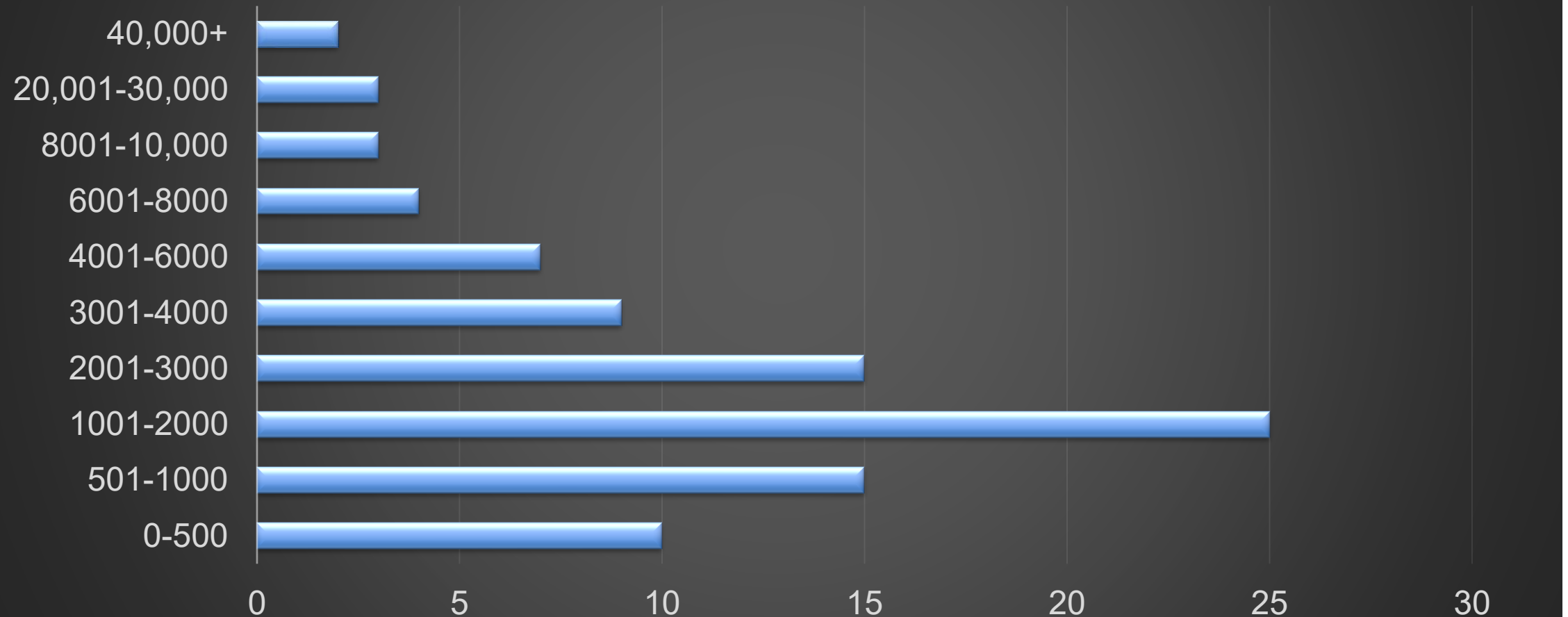
THE MSD TEAM HAS GROWN...



...TO BETTER MEET YOUR NEEDS!

ONE SIZE DOES NOT FIT ALL

LOCAL CIVIL SERVICE AGENCIES BY CLASSIFIED SERVICE EMPLOYEES



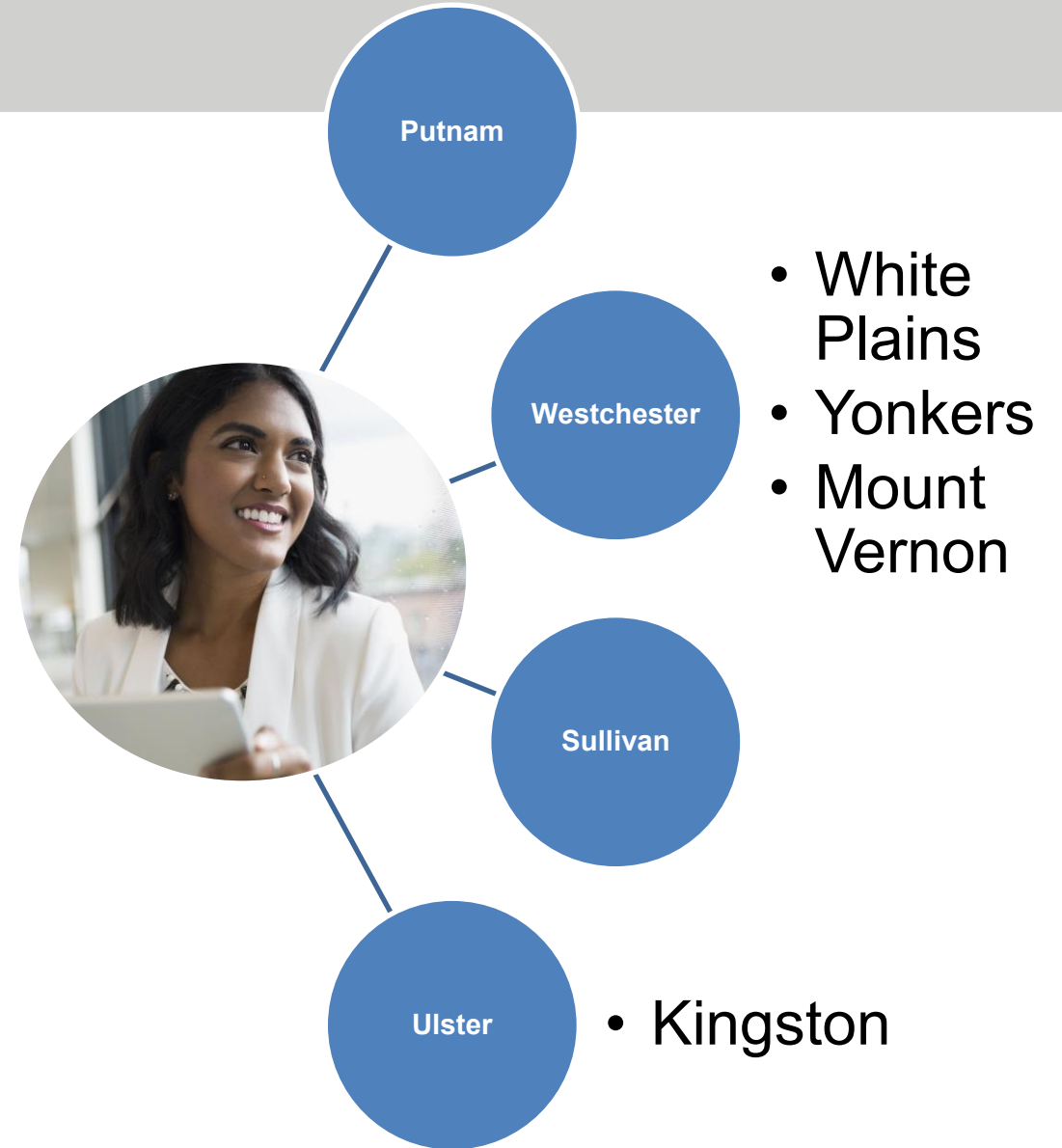
MUNICIPAL SERVICES

Benefits of the Consultant Model

Dedicated MSD staff member to rely on!

Knows the strengths and challenges facing your agency and/or geographic region.

More familiar with your agency's staff, processes, procedures, appointing authorities, rules, etc.



WHAT HAVE WE BEEN UP TO?

Education & Outreach

- Civil Service Institute
- Civil Service 101's
- Technical Assistance Reviews
- Position Classification



WHAT HAVE WE BEEN UP TO?



Technical Advice & Assistance

- 1,475 Rules Resolutions
- 731 State and Local 211 Waivers
- 1,900 Exam-related Questions

WHAT HAVE WE BEEN UP TO?

Laws, Rules and Policy Development

- CSL §58(1-a) – Police Disqualifications
- CSL § 59-d – Post municipal employment positions on StateJobsNY website
- CSL §61 – Job Offer Letters
- CSL §80(10) – Layoffs and collective bargaining agreements

EXAMINATION SERVICES

EXAM SCHEDULE 2026-27

Fall Schedule:

09/19/26 - Civil Deputies/Court Security Officer

10/17/26 - Fall ELLEO

11/07/26 - Business Operations

- First Line Correction Supervisors

- Second & Third-line Police Supervisors

- Senior Clerical Special Operations

12/19/26 - Inspection

- Program Administrators

4/24/27 - Spring ELLEO

CURRENT EXAMINATION SERVICES



No changes to the billing structure will be made for the 2026-2027 testing year.

The examination services billing structure will be updated to align with the future examination services offered by the Department of Civil Service to local civil service agencies.

LOOKING AHEAD

Core MSD Services

1

- Civil Service Institute
- Technical Assistance Reviews
- Exam Support
- Commission Support

Transformation Activities

2

- T&E Development
- NY HELPS Support
- Workflow Review
- FAQ Review



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